

Order management

Connect with data that boosts on-time delivery. Efficient order management optimises your global supply chain from factory to market.



Improve the quality of your order fulfilment, manage performance and get the most out of full visibility—for all your goods.





Order management defined

Order management means effectively and reliably managing the fulfilment of your purchase orders with suppliers. More than ensuring your orders are delivered on time and in full, it is a complete management process that optimises the integrity of your supply chain and supports your needs from factory to market. These services are essential to maintain order compliance and fulfilment, cost efficiency and product availability during everyday, peak seasons and periods of risk for assurance of supply.



Simplify the day-to-day

Collaborate with suppliers, onboard them digitally and book online to efficiently manage orders and exceptions. With full end-to-end order visibility, we manage container allocation, streamline documentation and provide actionable data so you can better leverage buyer's consolidation opportunities and deploy value-added solutions.



Manage the unexpected

Verify and enrich your orders, get support with modal choice, balance overflow or peaks with order demand and deploy risk and resilience management solutions.



Transform the future

Realise the benefits of optimised dispatch planning at order level. Make full use of our bypass solutions working with our programme management teams to transform your supply chain. Take advantage of our Zero Carbon sustainability initiatives to measure, mitigate and prevent emissions in your supply chain.





Multi-faceted technology, local experts and a worldwide network are at your disposal



Optimisation

End-to-end order management designed for your unique supply chain.

- Better control through order enrichment, acceptance and exception management
- Container freight station (CFS) network supports cost-effectiveness with buyer's consolidation
- Improve product availability, order fulfilment and shipment planning



Insight

Know what affects your business in a complex and volatile market.

- Work with accurate and accessible order data for actionable intelligence
- Get access to proprietary tools, such as seaexplorer, for insight into global routing options and service reliability
- Make informed supply chain decisions with support from local customer care experts and international partners



Sustainability

Our green logistics solutions support your environmental goals.

- Minimise unnecessary CO2e with seaexplorer's data intelligence and shipment planning
- Drive buyer's consolidation to maximise container utilisation and reduce your company's footprint with fewer shipments
- Avoid emissions by shipping with alternative options, such as biofuel



Data and technology

You can have it all—from transparency to predictive data.

- Work with a mix of standardised and customised solutions through Kuehne+Nagel systems (myKN, ESP)
- Receive advanced visibility and KPIs
- Use order dashboards powered by predictive analytics, carrier data integrations and a single global Transport Management System (TMS)



Execution

Prevent or resolve the unexpected with consistent business processes.

- Onboard suppliers/factories and digitise processes to resolve order acceptance upstream
- Manage your freight and transport through our network of specialists
- Access dedicated expertise from teams in key locations

Your competitive advantage

Achieve greater supply chain cost efficiency with smart order lifecycle management while expanding your sustainability transport options.

→ **Get in touch today**

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About us

Kuehne+Nagel is one of the world's leading logistics providers, with a network of more than 1,300 offices in over 100 countries. 79,000 employees worldwide are dedicated to providing our customers with innovative transport services and logistics solutions. Local specialists ensure that Kuehne+Nagel delivers according to our customers' needs and in compliance with all regulations and industry requirements.

Learn more about our services at
→ kuehne-nagel.com