

International Supply Chain

# Order Management

From factory to market, optimise your supply chain with more efficient order management. Connect your international supply chain with data that boosts on-time delivery.



# Order Management

Improve the quality of your order fulfilment, manage performance and get the most out of full visibility—for all your goods.

## Order Management defined

Order management means effectively and reliably managing the fulfilment of your purchase orders with suppliers. More than ensuring your orders are delivered on time and in full, it is a complete management process that optimises the integrity of your supply chain and supports your needs from

factory to market. These services are essential to maintain order compliance and fulfilment, cost efficiency and product availability during everyday, peak season and periods of risk for assurance of supply.

## Your competitive advantage

Achieve greater supply chain cost efficiency with smart management of the order lifecycle while expanding your sustainability transport options



**Simplify the day-to-day:** Collaborate with suppliers, onboard them digitally and book online to efficiently manage orders and exceptions. With full end-to-end order visibility, we manage container allocation, streamline documentation and provide actionable data so you can better leverage buyer's consolidation opportunities and deploy value-added solutions.



**Manage the unexpected:** Verify and enrich your orders, get support with modal choice, balance overflow or peaks with order demand and deploy risk and resilience management solutions.



**Transform the future:** Realise the benefits of optimised dispatch planning at order level. Make full use of our bypass solutions working with our programme management teams to transform your supply chain. Take advantage of our Zero Carbon sustainability initiatives to measure, mitigate and prevent emissions in your supply chain.





## Multi-faceted technology, local experts and a worldwide network are at your disposal

### Optimised supply chain

End-to-end order management service designed for your supply chain needs.

- Control your orders through order enrichment, acceptance and exception management
- Improve cost-effectiveness through buyer's consolidation opportunities with our large CFS (container freight station) network
- Optimise product availability, fulfilment of orders and shipment planning to control costs

### Insight

Know what affects your business in a complex, volatile international logistics world.

- Work with accurate and accessible order data for actionable intelligence
- Work with proprietary tools, such as seaexplorer, to gain insight into global routing options and service reliability
- Make informed supply chain decisions with support from local customer care experts and global partners

### Sustainability in transport

Green logistics solutions that support your environmental goals.

- Minimise unnecessary CO<sub>2</sub>e with seaexplorer's data intelligence and optimised shipment planning
- Drive buyer's consolidation to maximise container utilisation and reduce your company's footprint with fewer shipments
- Ship with alternative fuel options—like biofuel—to avoid emissions

### Ability to execute

Deliver consistent business processes globally to prevent and resolve the unplanned.

- On board suppliers and factories and digitise processes to resolve order acceptance upstream
- Manage your freight and transport needs through our extensive global network of specialists
- Get consistent and focused expertise from International Supply Chain teams in key locations

### Data and technology

Have it all—from full transparency to predictive data to actionable information.

- Have a mix of standardised and customised solutions with proprietary Kuehne+Nagel systems, such as myKN or KN ESP
- Get advanced visibility and KPIs
- Use order dashboards powered by predictive analytics, carrier data integrations and one global TMS



### Learn more

Contact your local Kuehne+Nagel International Supply Chain expert for support of your order management needs.

# About us

Kuehne+Nagel is one of the world's leading logistics providers, with a network of more than 1,300 offices in over 100 countries. 80,000 employees worldwide are dedicated to providing our customers with innovative transport services and logistics solutions. Local specialists ensure that Kuehne+Nagel delivers according to our customers' needs and in compliance with all regulations and industry requirements.

Learn more about our services at → [kuehne-nagel.com](https://kuehne-nagel.com)

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