

QSHE OVERVIEW

# Quality



## Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
ISO 9001 certificate (DNV)	To ensure optimum levels of Process, Data and Service Quality
EN 9100 certificate (DNV)	To meet the standards valid for the aerospace / aviation industry
GXP Food certificate (DNV)	To fulfil the requirements of the International Food Standard
GXP Pharma certificate (DNV)	To meet the standards set by the World Health Organization
IATA CEIV Pharma Airfreight certificate (IATA)	To achieve pharmaceutical handling excellence in airfreight
ISO 13485 (DNV)	To meet customer and applicable regulatory requirements regarding medical devices and related services
Cargo IQ certificate (Cargo 2000)	To further improve quality within airfreight in the door-to-door process

### GLOSSARY

→ ISO:	International Standardization Organization
→ DNV:	Det Norske Veritas (external certification body)
→ GXP Food:	Good storage/distribution practice in the food industry
→ GXP Pharma/healthcare	GDP based on the World Health Organization (WHO)
→ EN 9100:	European Standard for the aerospace/aviation industry
→ Cargo IQ:	An IATA interest group with airlines , handling agents and freight forwarders
→ IATA CEIV	International Air Transport Association Center of Excellence for Independent Validators

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# Security



## Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
ISO 27001 certificate (BVC)	To ensure effective protection for information and IT systems
A.E.O certificate (National Customs Authorities)	To establish standards that provide Supply Chain and Facilitation at the Global level to promote certainty and predictability
BASC certificate (Business Alliance for Secure Commerce)	To promote secure information trade in cooperation with governments and international organizations
C-TPAT certificate (U.S. Customs)	To strengthen international supply chains and improve United States Border Security
TAPA certificate (DNV)	To minimize cargo losses from the supply chain
Regulated Agent Certificate (National Civil Aviation Authority)	Safeguarding international civil aviation against acts of unlawful interference

### GLOSSARY

→ ISO:	International Standardization Organization
→ DNV:	Det Norske Veritas (external certification body)
→ BVC:	Bureau Veritas Certification (external certification body)
→ AEO:	Authorized Economic Operator, initiated by the World Customs Organization
→ BASC	Business Alliance for Secure Commerce
→ C-TPAT:	Customs-Trade Partnership Against Terrorism
→ TAPA:	Transported Asset Protection Association, initiated by Hightech companies
→ NAA:	National Aviation Authority

QSHE  
**Dangerous goods,  
 Environment,  
 Safety & Health**



## Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
<b>DANGEROUS GOODS</b>	
SQAS attestation (DNV)	To improve the handling of all chemicals including dangerous goods
<b>ENVIRONMENT</b>	
ISO 14001 certificate (DNV)	To protect the environment, nature and ensure sustainability
ISO 14064 certificate (DNV)	Methodology of CO2 emission calculation
<b>SAFETY &amp; HEALTH</b>	
ISO 45001 certificate (DNV)	To minimize risks to employees' safety and health

### GLOSSARY

- ISO: International Standardization Organization
- DNV: Det Norske Veritas (external certification body)
- SQAS: Authorized Safety and Quality Assessment System, initiated by chemical industry