

QSHE & Sustainability Targets 2020



Quality, Safety & Health, Environment, Security, Dangerous Goods and Sustainability

Our motivation is that NO HARM occurs to any people, to focus on COVID-19 health and safety measures, and to enable green and sustainable supply chains.

We aim to reach the highest level of Quality by:

- Applying a global document management system across all units
- Ensuring business continuity through the global Business Continuity Measures framework
- Reducing the number of open days of nonconformity reports by 10%
- Increase digitisation of trainings and audits through global applications

We protect our Environment by:

- Fostering our Climate Neutral strategy with the Net Zero Carbon programme
- Offsetting of all CO2 emissions from customer online bookings
- Increasing recycled waste ratio by 70% in all of our activities and strive for zero plastic usage
- Procuring and enforcing our global engagement for renewable/alternative energies (e.g. company cars)

We focus on everyone's Safety & Health by:

- Striving for ZERO fatalities of our own staff, contractors and 3rd parties
- Continuing the successful NO HARM campaign to reduce accidents in all our activities
- Fostering and training best practices based on the communication of Safety Alerts
- Rollout of HSE app to record and report unsafe acts and unsafe conditions

We achieve our targets in Security by:

- Expanding the network of KN SecureChain sites
- Implementing new Road Logistics customer solution to mitigate the risk of theft of high value commodities
- Developing a global active monitoring solution across all modes of transportation

Our goal for minimising risk with Dangerous Goods will be reached by:

- Securing our own and customer assets by standardised DG audits
- Rolling out corporate DG training standards in Overland and Contract Logistics
- Enhancing site capabilities with training, legal register and inventory control
- Identifying and replacing hazardous wastes with environmentally friendly alternatives

Our ambition in Sustainability will be supported by:

- Fostering the UN Global Compact 10 principles and the 17 UN Sustainable Development Goals
- Focusing on and developing our staff, our customers and our worldwide partners

The above targets are communicated to all business and functional units who are committed to pursuing and achieving them. Global responsibility for the QSHE program lies with Juerg Meier, Senior Vice President for QSHE.

Dr. Detlef Trefzger
CEO