

Quality Statement

Our goal is to provide customers with an extraordinary service experience. That means high-quality services delivered consistently and efficiently around the world. We aim to become the most trusted supply chain partner supporting a sustainable future.

We strive to meet and exceed the needs and expectations of our customers and other interested parties by applying our fully Integrated Management System (IMS), complying with ISO9001, ISO14001, ISO45001, and other standards.

We focus on continuous improvement to be more efficient, manage risks, and pursue excellence in all aspects of our operations.

To achieve our goals and vision for 2030, we have a clear Roadmap for 2026 that translates our vision into measurable actions by:

- Ensuring consistent delivery of services.
- Providing industry-leading solutions to support our customers' success.
- Commitment to comply with all legal, regulatory, and industry requirements.
- Commitment to continual improvement of the IMS by measuring key performance indicators (KPI).
- Enhancing the expertise of our people through regular training at all levels.
- Continuously review and upgrading of our systems.
- Creating a culture with effective communication and participation of our entire workforce.

We are committed to lead with quality and trust.

Kuehne+Nagel International AG, July 2023

Stefan Paul
Chief Executive Officer