



QSHE & Sustainability Targets 2020

Quality, Safety&Health, Environment, Security, Dangerous Goods and Sustainability
Our motivation is on NO HARM to people and full engagement on ensuring a green and sustainable supply chain

Our aim is to reach highest Quality by

- Rolling out a global document management system unit by unit
- Ensuring business continuity through the global BCM framework
- Reducing number of open days of nonconformity reports by 10%
- Increase digitization of trainings and audits through global applications

Our Environment is worth to protect by

- Fostering our Climate Neutral strategy with the Net Zero Carbon program
- Focusing on the defined 9 UN SDG goals referring to Environmental activities
- Increasing recycled waste ratio by 70% in all of our activities and strive for zero plastic usage
- Procuring and enforcing our global engagement for renewable/alternatives (e.g. company cars)

Our focus is on every one's Safety & Health by

- Striving for ZERO fatality for own staff, contractors and 3rd parties
- Continuing successful NO HARM campaign to reduce accidents in all our activities
- Fostering and training best practices based on Safety Alerts communicated
- Rollout of HSE app to record and report unsafe acts and unsafe conditions

Our targets in Security will be achieved by

- Expanding the network of KN SecureChain sites
- Implementing new Overland customer solution to mitigate theft-risk of hi-end commodities
- Developing global active monitoring solution across all modes of transportation

Our goal for minimizing risk with Dangerous Goods will be reached by

- Securing own and customer assets by standardized DG audits
- Applying corporate DG training standards in Overland and Contract Logistics
- Enhancing site capabilities with training, legal register and inventory control
- Identifying and replacing hazardous wastes with environmentally friendly alternatives

Our ambition in Sustainability will be supported by

- Fostering the UN Global Compact 10 principles and the 17 UN Sustainable Development Goals
- Focusing on and developing our staff, our customers and our worldwide partners

The above targets are communicated to all business and functional units who are committed to pursuing and achieving them. Global responsibility for the QSHE program lies with Juerg Meier, Senior Vice President for QSHE. **Dr. Detlef Trefzger, CEO**